

# Quarterly Meeting

December 10, 2025

Hi all,

Welcome! Please note that the public meeting will begin around 3:30-3:45 PM.

Thank you, GWDB Team

## Today's Purpose



#### Vision

A coordinated workforce system that delivers talent solutions and creates opportunities for every Marylander to access work, wages, and wealth

#### Mission

Advance innovative workforce strategies that build strong talent pipelines and expand pathways to work, wages, and wealth.

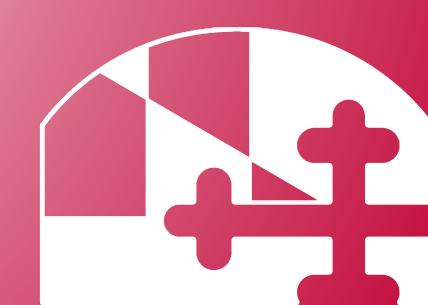
#### Core Values

- Be Innovative
- Be Data-Driven
- Move Urgently
- Challenge the status quo
- Be Outcomes-Focused

Advancing workforce opportunity through new policy, recommendations, and system blocker removal



New Member
Highlights &
Introductions



## Membership Updates



#### **New Members:**



**Tamla Olivier**President & CEO, BGE *Vice Chair, GWDB* 



- Charnetia Young-Callaham, Lead Director, Workforce Initiatives, CVS Health
- Perketer Tucker, Director, Office of Adult Education & Literacy Services, DWDAL



Caryn York
President & CEO,
Baltimore Corps

## Consent Agenda Checklist



Review and Approve December Meeting Agenda
Review and Approve September Meeting Minutes
Approve Procurement, One-Stop Certification, and MOU/RSA Policies + CLEO Guidance

# Achieving WIOA Compliance: December Policy Issuances









MOU/RSA Policy



One-Stop Operator Procurement Policy



Chief Local Elected Official (CLEO) Guidance

GWDB staff hosted a Workforce System 101 Refresher & Policy Q&A for members on December 3rd to support policy understanding & adoption

Source: Icons from flaticon.com



## Maryland American Job Center Certification Policy



## **Overview:**

Establishes the framework for how Maryland's American Job Centers deliver integrated, customer-focused services under WIOA.

## Purpose (per WIOA):

Ensure seamless access to core programs, minimize duplication, and provide equitable, high-quality services to job seekers and employers statewide



# Maryland Memorandum of Understanding & Resource Sharing Agreements



## **Overview:**

Sets standards for developing and approving Memoranda of Understanding (MOUs) and Resource Sharing Agreements (RSAs) among local workforce boards, required partners, and CLEOs.

## Purpose (per WIOA):

Ensure compliance with §121(c), clarifying partner roles, cost sharing, and accountability for sustaining effective one-stop operations.



# Maryland Procurement Policy



## **Overview:**

Outlines procedures for competitively procuring and evaluating One-Stop Operators, ensuring transparency and compliance.

## Purpose (per WIOA):

Fulfill §121(d) requirements for competitive procurement, promoting efficiency, conflict-free service delivery, and continuous quality improvement.



# Chief Local Elected Official (CLEO) Guidance



## **Overview:**

Clarifies roles and responsibilities of CLEOs in local workforce governance, including board appointments, fiscal accountability, and collaboration.

## Purpose (per WIOA):

Aligns with §107, ensuring CLEOs fulfill statutory responsibilities for board certification, fiscal oversight, and system accountability.

## Consent Agenda Checklist





**Review and Approve December Meeting Agenda** 



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# STRATEGY & IMPACT RETREAT READOUT



## Retreat Takeaways





#### What is our job?

- Our job is rooted in shaping systems, policies, and strategies, not programs and tactics
- We have unique value-add potential as conveners, particularly for industry engagement and system alignment
- Members are (re)committed to additional learning about the workforce system and Board members' roles in it



### What are our goals?

 While the strategic framework set by our state workforce plan remains solid, we must refine strategies/milestones and add clear metrics



#### What are our priorities?

 Our current priorities are to clarify metrics for the strategic pillars, tighten quarterly deliverable and progress reporting cadences, and continue strengthening our organization and impact through Board member education and engagement



#### How do we keep score?

 This winter, we will articulate metrics against which we will measure progress on a quarterly basis against the state strategy - for the state and for our Board

## Recap: Statewide Workforce Development Plan Implementation



2025 2026 2027 2028

State
Workforce
Plan
approved by
Governor,
April '24

Regional & Local Plans (GWDB approval in Dec.)

2-Year Opportunity to Update State Plan Regional & Local Plan 2-year Updates (Option) Next 4-Year State Workforce Plan

GWDB 2024-2028 State Workforce Plan Strategy Implementation Projects (Pillars I, II)

Local / Regional Plans, Policy Issuances and TA to Direct Program/Service Delivery in the One-Stop System (Pillars I-IV)

CTE Committee *Blueprint* Pillar 3 Implementation Plans and Projects; Reports; CTE Framework + Policy Issuances and TA to Direct Implementation; CTE Expert Review Team District Visits (Pillar III)

## State Workforce Plan Contents



The state is required to submit a State Plan to US DOL on behalf of the Governor every four years to receive federal funding for core programs supporting adults, youth, dislocated workers, adult education and literacy, employment services, and vocational rehabilitation programs. **The two-year refresh of our 2024-2028 plan is due in March 2026.** 

Strategic Planning Elements

Operational
Planning
Elements

Operating
Systems
and Policies

Program Specific Requirements

Assurances

#### We'll use this opportunity to:

- ✓ Double down on our shared **vision and priorities**
- √ Take stock of what is working well and what we need to change
- ✓ Build relationships and **align activities and resources** across state agencies and local partners
- ✓ Establish concrete **goals and metrics** for success
- ✓ **Maintain an actionable strategic plan** for the Governor, GWDB, state agencies and local partners

# 2-Year Statewide Workforce Development Plan (WIOA Plan) Modifications



#### December 2025 - March 2026

- Review the current 2024–2028 plan and update for labor market, economic, or implementation changes.
  - o Given economic changes in Maryland, we will update the LMI and Strategy sections of the plan and provide programmatic partners the option to submit modifications to their sections.
  - Strategy section will be accompanied by a simple snapshot version to serve as core strategy document.
- Identify policy barriers and consider requesting federal waivers to support innovation.
- Post modified plan for public comment; integrate comments.
- Submit the modified plan for GWDB approval.
- Submit the modified plan for the Governor's approval.
- Submit approved modified plan to U.S. Department of Labor by March 2026 (WIOA §102(c)(3)).

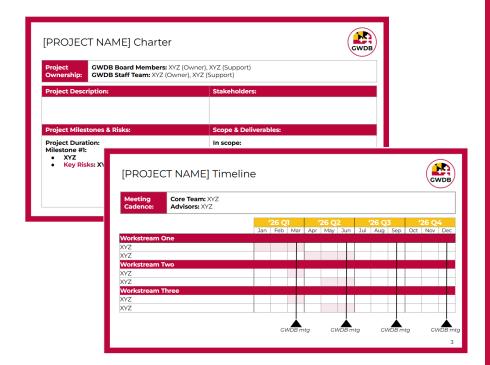
#### **Federal Priorities Aligned to Maryland Priorities**

- Reflect new strategies supporting AI, skilled trades, manufacturing, and health care.
- Highlight apprenticeship expansion and innovations in service delivery (including AI).

## Committee's Relaunch: Structures & Work Plans



- We will continue to invest in our current, pillar-aligned committee structure, with a few updates:
  - Committees will focus on one key deliverable per quarter
  - Committees will have updated charters and maintain work plans
  - Bylaws will be updated to require committee or project workgroup participation of all members





## **Industry Partnerships Committee**



## Mission

The Industry Partnerships Committee focuses on strengthening Maryland's talent pipelines through employer-driven sector strategies and supporting Board members' engagement of their industry networks to support sector strategies as well as key policy initiatives.

#### **Strategic Pillar Alignment**

Pillar I – Supercharge Key Sectors, advancing strategies to close talent gaps in industries critical to Maryland's economic future and supporting employer engagement.

#### **Core Functions**

- Define, identify and validate the state's priority sectors and high-wage, high-skill, or indemand occupations to steer priorities for Maryland's major workforce investments
- Advise on fostering industry alignment and employer engagement across Maryland's talent system and programs
- Drive greater alignment across workforce and economic development



## **Access and Equity Committee**



### Mission

The Access & Equity Committee works to ensure Maryland's talent system effectively supports job seekers who may experience significant challenges entering or advancing in the workforce.

#### **Strategic Pillar Alignment**

Pillar II – Advance Equity & Access, improving access to quality training and employment opportunities by removing barriers, strengthening outreach and partnerships, supporting employer capacity to recruit and retain a diverse workforce, and advancing skills-based hiring practices across the state.

#### **Core Functions**

- Identify critical barriers to work and gaps in services or supports that remove those barriers
- Develop policy or programmatic proposals to address those gaps
- Advise on policy initiatives to ensure we build systems of opportunity that help priority populations access pathways to work, wages and wealth



## **Systems Governance Committee**



## **Mission**

The Systems Governance Committee strengthens Maryland's workforce infrastructure by guiding statewide workforce system policies, governance structures, and accountability tools, with a particular emphasis on WIOA policy and system governance.

#### **Strategic Pillar Alignment**

Pillar IV – Improve System Alignment & Accountability, revisiting system-wide performance goals, expectations, coordination, accountability, and feedback loops to ensure workforce system partners are working together efficiently and effectively in a way that supports the vision for Maryland's workforce system.

#### **Core Functions**

- Co-author and advise staff on policy development prior to review and adoption by the full Board
- Advise and coordinate to remove local blockers
- Steer development, use, and continuous improvement of system performance dashboards and/or other workforce system performance tools or resources for the State
- Support coordination on development and review of state, regional, and local workforce plans

# GWDB Strategy and Impact Retreat small group reports





## **Barrier Removal | Facilitator: Stacey Beichler**

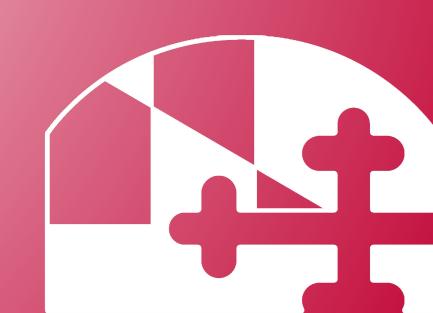
• Pillar 2 – Advancing equity and access

## **Dashboard Charter | Facilitator: Delali Dzirasa**

Pillar 4 – Improving system alignment and accountability



Progress to
Goal: Quarterly
Sprints



## Al Upskilling Working Group Leveraging Al As An Opportunity For Maryland's Workforce



**Background:** At the June 11, 2025 Board meeting, members highlighted several issues that cut across industries and regions—including the emergence of artificial intelligence (AI) that is reshaping work for employers and employees alike, creating new questions, challenges and opportunities. Members emphasized the importance of preparing workers for emerging skill demands and supporting pathways into quality jobs. At the September 10, 2025 Board meeting, members kicked off this sprint with a small-group discussion.

## **Opportunity for the Board**

- Elevate current perspectives on opportunities presented by AI.
- Surface knowledge or information gaps that need to be filled in order to better understand and support opportunities for employers and workers.
- Lay the groundwork for bold solutions, whether through funding, cross-agency partnerships, or new legislative action.

**GOVERNOR'S WORKFORCE DEVELOPMENT BOARD** 

# Maryland GWDB Al Working Group Planning Sprint

Strategic Roadmap & Recommendations

"Equitable access enables choice." - Ebony Dashiell-Aje, Core Team

SURVEY RESPONSES

**57** 

TOP SKILLS GAP

36.5%

Al Tools &
Applications

TOP NEED

57.4%

Training & Education

Al Upskilling Working Group | December 2025

Core Team: 15 regular contributors / 25 members | Advisory Network: 25 members

## **Definition of Success & Scope**

#### **DEFINITION OF SUCCESS**

All Marylanders have access to resources that empower them to make informed decisions about their careers in an Al-integrated economy.

#### **EFFECTIVE PREPARATION**

Our focus is preparing Maryland's workforce for Al-integrated jobs—not Al technology policy or implementation. We bridge current capabilities to future requirements.

#### **PRIMARY FOCUS: LIGHTHOUSE SECTORS**

Technology

Life Sciences

Aerospace

+ Cross-cutting support for Healthcare, Education, Manufacturing, Government

#### MARYLAND'S COMPETITIVE ADVANTAGES

- Quantum + Al Convergence lonQ, NIST, UMD QuICS
- BioHealth Capital Region Life sciences cluster
- Aerospace Corridor Defense & space commerce
- Federal Proximity Labs, research, procurement
- Early Policy Action SB 818, Al Subcabinet

#### ALIGNED WITH STATE INITIATIVES

SB 818 (Al Governance Act of 2024)

Executive Order 01.01.2024.02

2025 Al Enablement Strategy

Al Subcabinet coordination

Maryland Responsible Al Policy

## **Key Findings from Stakeholder Engagement**

57

Survey Responses

(exceeded goal of 50)

18.37

Mean Years Experience

#### SECTOR REPRESENTATION

Technology: 50% Healthcare: 11% Education: 9% Aerospace: 6%

Life Sciences: 4%

Other: 20%

PRIMARY SKILLS GAPS

Al Tools & Applications

Prompt engineering, workflow integration, tool selection

**Organizational Al Adoption** 

Leadership hesitancy, change management

**Data Skills Foundation** 

Data literacy, quality assessment

**Responsible Al Practices** 

Security, PII handling, critical thinking

**TOP IMPLEMENTATION CHALLENGES** 

Resource & Skill Shortages

Budget, talent, especially small businesses

Security & Responsible Al

Privacy risks, responsible AI frameworks

Government & Oversight

Regulatory uncertainty

TOP NEED IDENTIFIED

57.4%

36.5%

Training & Education

## **Seven Priority Recommendations**

- 1 Al Literacy Standards & Framework
- 2 Public-Private Partnership Framework
- 3 Responsible Al Training
- 4 Maryland Al Training Marketplace
- 5 Apprenticeship & Micro-Grant Pilot
- 6 Industry Resource Kits & TA
- 7 Career Pathways & Community Access

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REQUESTED BOARD ACTIONS

Confirm priority recommendations for next phase
Select governance structure
Give feedback on suggested quick-win pilots

EQUITY FRAMEWORK

40%
Underrepresented

30%
Outside B/W corridor

Small business

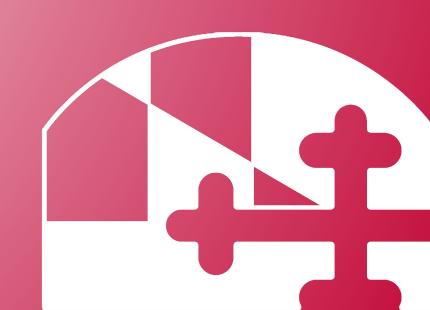
**FUTURE VISION** 

Al-powered Sector Hubs for workforce insights

Based on survey findings from 57 stakeholders

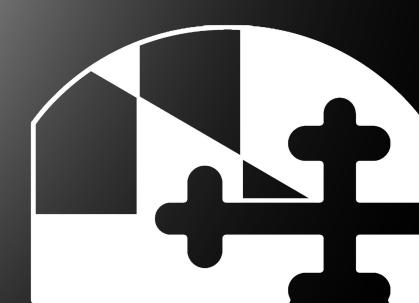


GWDB Member Playbook





# Local Blocker Removal



## LWDB Top Six Blockers Identified





#### **Staffing & Capacity (Most Frequent)**

Insufficient staffing at comprehensive American Job Centers (AJCs) and smaller satellite locations is diminishing ability to deliver services, meet customer needs, and maintain program compliance.



#### **Funding & Sustainability**

Limited federal formula funding, and federal cuts timed close to expiration of one-time federal pandemic recovery resources, tie to above issue and point to sustainability issues close on the horizon–especially for innovations achieved with one-time grants.



#### **Policy & Regulations**

Some policies need to be adjusted to improve flexibility and effectiveness at achieving impact for training and service recipients. GWDB and sister agencies must also ensure policy staff expertise, receptiveness to local input, and clarity of policy development process.



#### **Transportation**

Ongoing transportation challenges limit job seeker access to training, AJCs, and jobs.



#### **Technology & Access**

Gaps in digital tools, IT systems, and adapting to new technologies (e.g., AI) create operational and service delivery challenges.



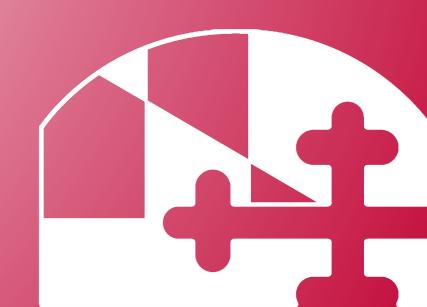
#### **State-Local Partnership**

Interest in strengthening alignment and collaboration with state partners, including around grant opportunities, dislocated worker strategies, and employer engagement, to ensure system goals and local activities and needs are fully connected.

Source: Icons from Flaticon 30



Workforce
Pell
Overview



## Workforce Pell Grants Overview





Legislation

The Workforce Pell Grant was enacted through the One Big Beautiful Bill Act (OBBBA), which was signed into law on July 4, 2025.



**Purpose** 

This legislation allows Pell Grants to be used for short-term, non-degree, accredited workforce training programs that consist of 8 - 15 weeks of instruction (150–600 instructional hours) and meet high outcomes requirements: 70% completion and 70% job placement.



**Timing** 

The U.S. Department of Education will consider applications for Workforce Pell Grants beginning July 1, 2026.



**Funding** 

Funded as part of the Pell Grant entitlement program (no caps).

## Workforce Pell - Anticipated Launch Timeline



- December 8-12: Regulations negotiated with U.S. Department of Education's Accountability in Higher Education and Access through Demand-driven Workforce Pell (AHEAD) Committee
  - Executive Director Parker is representing the nation's state workforce agencies and workforce boards in negotiations
  - Topics in discussion draft include program eligibility, components determined by Governors, components determined by the Secretary of Education, and calculating and reporting on value-added earnings of programs
  - Watch live: [link]
- January-May: Develop Maryland's Workforce Pell policy, including the eligible program
  certification process; define "high-wage, high-skill, or in-demand" occupations; map data
  governance; and develop an initial list of eligible programs, in interaction with the final federal
  regulations once issued
- **June:** Policy issuance + eligible program certification
- July 1: U.S. Department of Education begins accepting Workforce Pell Grant applications

## **Next Steps**





#### **Board Member Calls to Action**

- Register with Boardable and complete online member training
- Visit an <u>American Job Center</u> before the next meeting
- Support and complete relevant committee actions (see next page)
- Complete <u>GWDB Committee Interest Form</u>



#### Save the Date

GWDB Quarterly Public Meeting, March 11, 2026



#### **Coming Soon from Staff**

- Next steps from today's small group sessions
- Boardable Training Sign-Up
- New Board member recruitment and orientations + 2026 learning opportunities
- Updated Committee Charters and meetings in January
  - Including 2-year modification next steps

## **Next Quarter Preview**





#### **All Committees**

• Refine strategies for aligned pillar(s) as needed; develop KPIs in January in preparation for State Workforce Development Plan Modification



#### **Industry Partnership Committee**

Workforce Pell – Set policy and prepare for Year 1 Implementation (2 quarters)



#### **Access & Equity Committee**

Continue to make progress on Barriers to Work Sprint



#### **CTE Committee**

- Workforce Pell Set policy and prepare for Year 1 Implementation (2 quarters)
- Make progress on Career Counseling Framework and Tools



#### **Systems Governance Committee**

• Draft Systems Performance Dashboard for collective review

## 2026 GWDB Quarterly Meeting Schedule



## **GWDB Quarterly Board meetings**

(NEW) 2:00 - 3:00 PM: Committee-driven small group discussions (in person) 3:00 - 5:00 PM: Public meetings (hybrid; in-person strongly encouraged)

- Wednesday, March 11, 2026
- Wednesday, June 10, 2026
- Wednesday, September 23, 2026
- Wednesday, December 9, 2026





## Contact Us

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